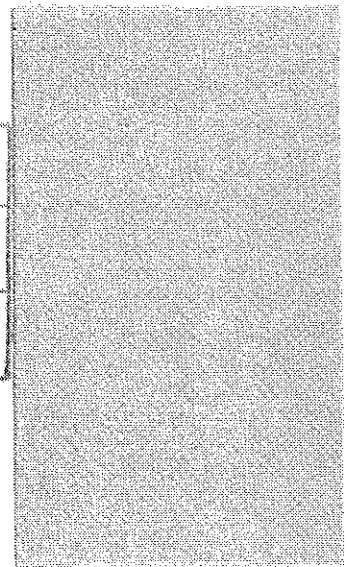


TORBAY COUNCIL ENFORCEMENT DIVISION			
- 1 NOV 2010			
OFFICER	PLATE	FEE No	DOC No



Shaun Rackley
Licensing Support Officer
Safety & Licensing Section
Torbay Council

Dear Shaun

I refer to my letter regarding illegal parking on Taxi Ranks recently.

May I first say that this is the first letter that I have received, apparently a previous letter went to the owner of the plate, Paul Mckee, a couple of weeks ago, but unfortunately Paul misplaced the letter and it was not passed on to me.

I unreservedly apologise for the infringements of the taxi rules that have occurred. My only excuse is that I was following what the other taxi drivers were doing on this particular night and now realise that it was unacceptable and can assure you that I will now comply with the rules in full.

I hope that on this occasion you will accept my word that this will not happen again.

Yours sincerely

Keith Brown